

## Children Services

### Child Protective Services

Receive reports and conduct investigations of suspected child abuse or neglect. Treatment services empower families to remedy situations of child abuse and neglect.

- 1,282 Children alleged to be neglected or abused.
- 144 Children substantiated for abuse, neglect and/or dependency involving 67 families.
- 7 Petitions filed alleging neglect and /or abuse of 24 children.
- 231 agency collaborative (APEX) reviews held to review permanent plans of children in custody.
- 99 Children received services while in the legal custody of the agency.
- 34 Children receiving LINKS services designed to assist teenagers in making appropriate decisions regarding life after foster care.

### Adoption Services

Adoption services are provided to parents, children in need of adoption, and adoptive parents. Post-adoption services are available to families and children. Agency also provides relative and step-parent adoption services.

- Filed adoption petitions for 0 children.

### Foster Care

Temporary out-of-home placement services for children due to family disruption as a result of abuse, neglect or dependency.

- Provided foster care placements to 83 children.

### Training for Foster / Adoptive Parents

State-required training for individuals and couples interested in providing foster and adoptive homes for children in foster care.

- Conducted 16 MAPP training sessions with 8 successful completions.
- 6 New homes were licensed.
- 12 Homes were re-licensed.
- 90 quarterly Foster Home re-licensing assessments completed.

## Adult Services

### Adult Protective Services

Protective services investigation and assessment provided to adults regarding abuse or neglect.

- 85 Adult Protective Services reports received
- 68 Adult Protective Services reports investigated
- 13 Substantiated

### Adult Care Home

Licenses and monitors adult care homes and adult care day centers, ensuring safety and appropriate care of residents.

- 9 Licensed homes / centers supervised
- 69 Monitored visits
- 11 Complaints Investigated

### Guardianship

Assures the health and safety of incompetent adults by a court-appointed, disinterested public agent guardian.

- 13 Current Guardianship cases

### Special Assistance and In-Home Aide

Provides basic home management and personal care services to disabled and elderly adults to avoid out-of-home placement.

- 16 Slots for Special Assistance/In-Home
- 15 Slots are Filled

### Congregate Sites and Home Delivered Meals

- Congregate Sites in Princeville and Dunbar
- 8,286 Meals Served

### Home and Community Care Block Grant

- Awarded \$497,774.00 Funding
- Edgecombe County DSS Serves as Lead Agency
- 9 Providers awarded grants

### Medical Transportation

Medical transportation for eligible individuals to medical and health facilities for scheduled medical appointments.

- 2,180 individuals assisted with medical transportation
- 38 Individuals served were dialysis patients.

### Services for the Blind

- State Funded
- Averages 50-55 Cases

## Economic Services

### Medicaid

Assists low-income families in accessing essential medical care.

- 8,970– Applications taken
- 8,073 – Cases Processed
- 8,232 – Reviews Completed

### Food and Nutrition Services

Assures nutritious meals for low-income families. Eligibility is determined by number in household and income/resources. All federally funded.

- 5,718 – Applications taken
- 5,642 – Cases Processed
- 16,638 – Re-certifications Completed

### Work First Family Assistance (WFFA)

Financial assistance provided to families with children under 18.

- 942– Applications taken
- 834 – Cases Processed
- 563– Reviews Completed

## Emergency Services

### Low-Income Energy Assistance (LIEAP)

A one-time cash benefit to assist with heating expenses. All federally funded.

- 2,204 – Total households assisted
- \$253.00 – Average LIEAP Payment

### Crisis Intervention Program (CIP)

Customers receiving financial assistance to deal with heating and cooling related crisis.

- \$342,280 – Total amount CIP funds spent
- 1,224 – Total households
- 190 – Elderly Person age 60 and over
- 214 – Disabled Person
- 411 – Children under age 6
- 409 – Other households

### General Assistance Payments

Assistance that is given when families or individuals find themselves without enough financial resources to

pay their electric bills, rent, purchase prescription, medication or food.

- \$15,000.00 – Total amount GA Payments
- 200 – Families receiving services
- \$9,125.00 – Used for Medication
- \$25.00 – Used for Utilities
- \$900.00 – Used for Funeral Expenses
- \$4,893.00 – Used for Food
- \$57.00 – Transportation

### People of Faith Filling in the Gaps (POF-FIGS)

A partnership with Edgecombe County DSS/Nash County DSS and area faith communities, to provide financial assistance to Nash/Edgecombe residents to assist with basic needs.

- \$11,064.00 – Total amount POF-FIGS Payments
- 80 – Families receiving services
- 65 – Community Referrals
- 12 – In House Referrals

### Helping Hands Across the Community

A partnership with Edgecombe County DSS and area faith communities, to provide financial assistance to Edgecombe County residents to assist with basic needs.

- \$3,670.00 Received
- 24 Families receiving services
- 26 Community referrals

## Program Integrity (Fraud)

- 24 Administrative Disqualification Hearings
- 221 Active Claims
- \$128,089.00 Total Collections
- \$13,799.00 collected in Tax Intercepts

## Child Support

Ensures that non-custodial parents support their children by providing financial and medical support.

- \$6,894,445– Collected on behalf of Edgecombe County Children
- \$154,679 – Incentives returned to the County
- 1,780 – Absent Parents located
- 7,654 – Enforcement actions taken
- 127 – Paternities Established
- 291– Support Obligations Established

## Child Care Program

### Child/Day Care

Assists families with child-care expenses.

- 648 children received Child Care Services
  - 105 WFFA Recipients
  - 22 Children in Protective Services
  - 12 Children in Foster Care
  - 1 Teen Parent
- \$2,036,882 administered for Child Care Expenses
- 473 Children per month (average) receiving subsidized child care (\$359 average monthly cost per child)

## EDGE Vantage Employment Program

### Eager-Determined to Gain Employment

To assist unemployed Work First recipients with training & skills needed in order to gain employment.

- 14 employed since inception March 2014
- 14 Previously Employed
- 40 Referrals Made
- \$175.00 Paid Out

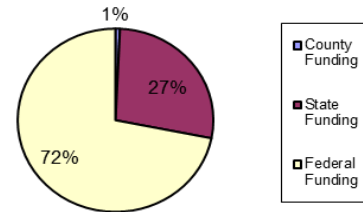
## Employment Analysis

As of June 30, 2014 the agency had a total of 156 budgeted positions.

- 7 Executive Team
- 22 Supervisors
- 1 Program Integrity
- 40 Social Workers
- 1 Social Worker for the Blind
- 44 Universal Income Maintenance Caseworkers
- 13 Child Support Agents
- 4 Accounting Technicians
- 17 Office Support
- 1 Language Interpreter
- 2 Transportation Coordinators
- 4 Maintenance

## Social Services Budget

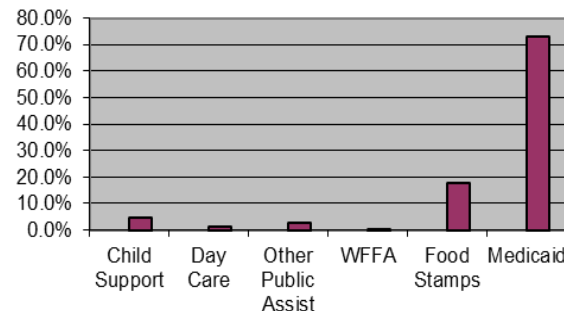
Benefits Total: \$ 147,907,605



### Percentage of Cost Paid By:

Program & Assistance	Federal	State	County
Medicaid	65%	35%	0.0%
Food and Nutrition	100.0%	0.0%	0.0%
WFFA	100.0%	0.0%	0.0%
State/County Special Assistance	0.0%	50.0%	50.0%
Public Assistance Benefits	40%	33%	27%

Benefits Total: \$ 147,907,605



## Vision Statement

To be invested and recognized leaders in helping individuals and families develop self-sufficiency.

## The Director's Message

It is my pleasure to present to you the 2013-2014 Annual Report for the Edgecombe County Department of Social Services. We are proud of the many accomplishments and initiatives we have experienced during 2013-2014 fiscal year.

We know that DSS cannot address all the issues families bring to us without the support of our community partners and local churches, which have been instrumental in assisting us to meet the needs of the citizens of the county. DSS has had many challenges with the state's case management software (NC FAST) which has caused delay in citizens receiving their benefits, but we are hopeful that this system will continue to get better and allow us to serve citizens in a more effective and efficient manner.

Due to Edgecombe County having one of the highest unemployment rates in the state over this last year, more citizens have become eligible for our programs; resulting in higher caseloads for staff. It is important to note that the economic impact of DSS programming in our county is significant.

Over \$147 million dollars was provided to health care providers, child care providers, grocery stores and other businesses in our community through Medicaid, child care subsidy, Food and Nutrition services, and emergency financial resources. We will continue to explore resources and services that will be beneficial to the families and individuals who come through our doors for assistance. It is our goal to provide service with EXCELLENCE! Let's continue to work together for the great citizens of our county.

Marva G. Scott, Director



# Annual Report

July 1, 2013- June 30, 2014

## Edgecombe County Department of Social Services



Director

Mrs. Marva G. Scott, MSA

Mr. Eric Evans, Human Services Director  
Social Services Advisory Board

Commissioner Viola Harris, Chair

Mr. Othar Woodard, Vice-Chair

Mrs. Florence Armstrong

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Mr. Allen Mitchell

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Mrs. Rose Y. Wooten

Mrs. Phyllis Talbot

Ms. Doris Howington

Mr. Larry Woodley

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